



Dear Community Member:

From time to time, it may become necessary for a community organization, school, or business to request that an ambulance stage at the scene of a special event. It is our policy to try to accommodate these requests, whenever possible; however we reserve the right to deny standby requests based on concurrent requests, 911 emergency medical needs, staffing and equipment availability.

**Magic Valley Paramedics** offers ambulance standby options, designed to meet the needs of the community, as follows:

**Definitions:**

- **Courtesy Standby:** One of our on-duty ambulances will attempt to stage at your event in the Twin Falls Metro area. Even though we will make a good faith effort to cover your event, the ambulance and crew will remain on call for emergency 911 activation and may be called away from the event at any time. Based on our emergency call load and other factors the ambulance may or may not be available for your event. The ambulance and crew will not be dedicated to the event and there is no guarantee that the ambulance and crew will be able to stage at any of your event. There is no charge for this level of standby. This option is only open to non-profit agencies such as schools, churches and civic clubs.
- **Dedicated Standby – Nonprofit/Charity:** We will dedicate an ambulance to your event. Per your official request, and our confirmation, we will arrive at the designated time and remain for the entirety of the event. As outlined in “charges”, below, we will charge for the time spent at the event plus prep and travel (typically ½ hour before and ½ hour after the event. For events outside of the Twin Falls Metro area, we may also bill for additional travel time. The nonprofit/charity charge is only available to nonprofit agencies and nonprofit/charity events. These charges are designed to only defray a portion of our costs. Based on our determination of the appropriateness of the request, we reserve the right to allow or disallow the use of this charge.
- **Dedicated Standby – For Profit/Business:** We will dedicate an ambulance to your event. Per your official request, and our confirmation, we will arrive at the designated time and remain for the entirety of the event. As outlined in “charges”, below, we will charge for the time spent at the event plus prep and travel (typically ½ hour before and ½ hour after the event. For events outside of the Twin Falls Metro area, we may also bill for additional travel time. These charges are designed to defray our direct costs but do not cover the full costs or overhead.

**Costs:**

- **Courtesy Standby:** No charge
- **Dedicated Standby – Nonprofit/Charity:** Standby Time - \$25.00 per ½ hour (plus prep & travel time)
- **Dedicated Standby – For Profit/Business:** Standby Time - \$40.00 per ½ hour (plus prep & travel time)

**Procedure:**

- Download the Standby Request form or call 737-2608 and ask that a form be faxed to you.
- Fill out a request form for each event you would like covered. (Hint: When requesting multiple events make a master form with information that is common to all events. Make copies of that and then fill in the information that is pertinent to each individual event.) We will need a separate form for each event and/or day of the event.
- Fax the completed event request forms to **737-2764**. We will contact you in a few days to confirm that we received them and to clarify any questions we may have.
- For dedicated standbys, an invoice will be sent, following the event, to the contact person at the billing address specified on the request. Magic Valley Paramedics expects payment within 30 days of the invoice. Please keep in mind that we are a non-profit organization and need payment to defray direct costs involved in providing services.

Please feel free to contact me with any questions or concerns.

Sincerely,  
Gilbert Schmidt  
Paramedic Manager  
(208)737-2298